

A	Is only one provider capable of providing services?		
<p><u>Guidance Point:</u> Regulation 5 states where the CCG is satisfied that the services are capable of being provided by a single provider only, it can award a new contract for the provision of healthcare services to that provider without advertising it.</p>			
A.	Consideration	Action	Evidence
	<p>Necessary Infrastructure (real or capable of development)</p>	<p>Ensure there is only one provider with a clearly defined infrastructure necessary to deliver the service and a supporting rationale for this</p>	<p>CHUHSE are the existing provider of OOH and the Paradoc service.</p> <p>The service has been successful in building relationships between the London Ambulance Service and local City & Hackney GPs, and in developing local referral service pathways. CHUHSE has an understanding and strong relationship with other organisations who will refer into Paradoc, and Paradoc will refer onto.</p> <p>This service was novated from the LAS who subcontracted from CHUHSE the GP element. LAS was unable to continue with the service due to - in order to provide service continuity with the pilot, it was necessary to novate the contract to CHUHSE.</p>
	<p>Clinical advantages of co-location with other services</p>	<p>Ensure there is a strong case that only one provider has the necessary co-location to provide the services, with a clearly defined rationale as to why it is necessary to have co-location.</p>	<p>CHUHSE have the clinical governance and oversight in place to manage this service because they deliver out of hours services.</p>
	<p>Meeting immediate interim clinical need</p> <p>Steps taken to ensure equitable access</p>	<p>Clinical needs analysis for the population</p> <p>Measure equitable access according to national guidelines</p>	<p>ParaDoc has shown that their interventions avoid probable and possible admissions who would have been admitted if the service was not in place. Only a small proportion of patients referred are conveyed to hospital.</p>

			The service is available to accept referrals from any city and hackney patient over the age of 18 who fits with the clinical eligibility criteria.
	Publish/transparency (15-30 days warning on web site)	Publish intent to award contract on CCG website within 15 – 30 days	This will be carried out by contracts.
	Capacity for improvement	Define performance metrics and levels of potential capacity increase Set benchmarks for issues such as speed of response, potential for integration, sharing of clinical data, sustainability, safety and volume of provision	Performance within the service will be defined on the quality of the service and requirements set out in the KPI's. Reports will need to be submitted to the UCPB on action plans and progress.
	Manage conflicts	Ensure all actions/decisions have a clear audit trail and comply with the CCG governance processes	The paradow service specification, has been consulted through UCPB
	Market testing suggests only one provider interested	What extent of market testing has been carried out? What benchmarking against other CCG areas?	n/a
	List-based services	Is holding the patient list a fundamental requirement for a provider to be able to effectively provide the services (e.g. to ensure accessibility for patients) ?	Not a list based service.